

603 Auto Salvage, Inc.
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www.603AutoSalvage.com
603-392-7313



RETURN POLICY & WARRANTY INFO

1. INVOICE & PAYMENT VERIFICATION: (1) Keep the original paid invoice you received with the item when purchased. (2) **NO CLAIMS, EXCHANGES OR WARRANTY WILL BE ACCEPTED WITHOUT the original paid invoice.** (3) Work orders, emails, paper notes, text messages and other sale related communications **ARE NOT** sufficient documents to process any EXCHANGE OR WARRANTY.

2. NO CASH & 3RD PARTY REFUNDS: (1) Sales paid by cash or check will be refunded with a company check, only after the return is approved and item has been received back at the yard. (2) Sales paid with a credit card will be credited back to the card that was used at time of purchase. (3) Credit Card refunds take 24-72 hours to reappear in the customer's account. (4) Refunds, Credit & Payments will be made only to the party who issued the original payment for the item. No refunds will be made to a 3rd party.

3. Body Parts, Plastics, Moldings, Glass (Includes ALL & ANY Non Mechanical OR Electrical Parts): (1) All used, dry, non mechanical or electrical body & interior parts, plastics, trim clips & molding are sold "as is" "where is". (2) Once parts have been accepted, either upon delivery or pick up from the yard they are **non-refundable** and **non-exchangeable**. No Store credit will be issued. No refunds will be issued. **ALL SALES ARE FINAL.** (3) Seller is not responsible for any mistakes or errors made by the buyer. **Buyer MUST INSPECT** all body parts purchased upon pickup or delivery and approve the purchase, fit and quality standards. (4) Buyer may deny acceptance of parts at the time of the delivery.

4. Mechanical or Electrical Parts Warranty: (1) All used, mechanical or electrical parts are sold in good working condition and come with a **standard 30 Days Warranty**. Some Items come with up to 90 days warranty. (2) If NO additional warranty is placed, added or stated on the invoice, buyer must assume standard 30 days warranty on all mechanical & electrical part purchases. (3) Parts must be returned in the same condition, complete, and undamaged. (4) Warranty does not cover purchaser's loss of time, inconvenience, loss of use of the vehicle, towing expenses, transportation expenses, installation expenses, commercial loss, loss of use, rental cars, or other consequential damages. (5) Extended (over 90 days) or Labor warranty must be purchased separately and must be stated on the invoice. (6) Seller is not responsible for any mistakes, errors or mechanical misdiagnostic made by the buyer. **Buyer MUST INSPECT** all parts purchased upon pickup or delivery and approve the purchase, fit and quality standards. (7) **Engine Warranty:** Covers the cylinder block, head, pistons, crankshaft, camshaft, and other internal components for the period shown on the invoice. Excluded from this warranty are external accessories including electrical, wires, fuel and air system components, cooling system, manifolds, manifold gaskets, other gaskets, belts, hoses and water pump. (8) Changing the timing belt and rear main seal prior to installation is strongly recommended as they are not covered by the warranty. Turbos, supercharges & Fuel systems that are included with an engine are NOT guaranteed. (9) **Transmission Warranty:** It is the responsibility of the installer to properly align torque converter, adjust position sensor cable, flush cooling lines, replace the radiator and or transmission cooler, and reset computer codes as needed. Changing the seals, pan gaskets, and filters is needed as they are not covered by the warranty. (10) **Accessory Items:** Including tie rod ends, backing plates, ball joints, u-joints, and seals are not covered by this warranty and should be replaced as needed by the installer.

5. CORE CHARGES & RETURNS: (1) All cores must be drained of fluids and complete to obtain credit. (2) Cores must be returned in the same condition, complete, and undamaged. (3) Cores that are not ready at the time of the delivery/pickup will be added to the invoice and be charged for. (4) Buyer has 7 days to return the core back to the office to be credited back. (5) No Cores will be accepted after 7 days from time of delivery.

6. Used Tires & Rims: All used tires & rims are sold "as is" "where is". Once accepted, upon delivery or pick up from the yard they are **non-refundable** and **non-exchangeable**. No Store credit will be issued. No refunds will be issued. Seller is not responsible for any mistakes or errors made by the buyer. **Buyer MUST INSPECT** the tires & rims he/she is purchasing for his/ her quality standards and correct fit to desired vehicle. Tires & Rims are **NOT tested, inspected, measured or labeled** in any way to meet any safety standard or local/ federal agency inspection standards. Tires & Rims are sold in the same condition and shape they have been when arrived at the yard. **Buyer must assume wear & tear** on used rims & tires. Buyers of tires & rims **agree to accept all risks** relating to their use, safety, quality and installation.

7. ALL Warranty & Exchanges Privileges VOID if: (1) Failure is caused by improper installation, abuse, misuse, accident or modification. (2) The part purchased is returned damaged, scratched, broken, abused, incomplete, wet from lubricants, painted, primed, misinstalled or modified in any way shape or form than originally purchased. (3) More than 30 Days have passed from the time of purchase, unless extended warranty was purchased. (4) Buyer has misdiagnosed the problem and the mechanical or electrical part is in working order but unneeded or wanted based on buyer's mistake (5) The vehicle is used in a fleet, taxi or commercial application. (6) The part is being brokered and installed by a third party (7) The part is installed in a vehicle outside the U.S. (8) The pre-installation procedures were not performed at the time of installation {see below} (9) The installed heat tabs are melted or removed. (10) Buyer has misdiagnosed or misidentified the vehicle and the mechanical, electrical or body parts do not fit based on buyers misrepresentation or mistake.